

One Plus 3T + Linux Mint 20.2

Unable to see files on 3T

Problem:

When connecting the One Plus 3T to a computer that has Linux Mint 20.2 installed. Linux Mint will automatically mount two drives after selecting File Transfer on the One Plus 3T. On one drive, you'll see a date and the other drive you'll see Android. Android drive will display no files.

Solution:

Select the drive Android by right clicking then select Unmount. After it's done unmounting, right click Android and select Mount. You'll see Internal shared storage. Double click on it and here you'll see all the folders, DCIM, Pictures, Music, Documents, etc.